

Office of the University Bursar September/October 2019





Questions about your student's account?

Student records such as specific charges and payments, circumstances regarding holds, status and disposition of refunds are protected under the Family Educational Rights and Privacy Act (FERPA). If you want to be able to communicate with Virginia Tech about your student's records you must have permission. Your student may establish or re-disclose your FERPA passcode through their student HokieSPA. Read on...

Student How-To:

- → Have your student login to their www.hokiespa.vt.edu
- → Choose "Hokie Wallet" Menu
- → Choose "Family Educational Rights & Privacy Act" (FERPA)
- → Enter individual's information and assign passcode



Hokie Wallet: Hokie Wallet is the financial hub for family members of Virginia Tech students. <u>Visit now...</u>



Upcoming Dates & Deadlines:

Please settle any outstanding balance.

- ✓ Payment Deadline......Fall Semester (9 September)
- ✓ Last Day to Web Drop an Individual Class.....Fall Semester (8 October)
- ✓ Web Course Request.....Spring 2020 (22-29 October)



Important Information for Semester Course Drop and Resignations: If your student is considering withdrawing, resigning, or reducing their course load to less than *full-time* status. Read on...



Expecting a Refund: Priority is given for processing by Direct Deposit

Student How-To Enroll in Direct Deposit:

- → Have your student login to their www.hokiespa.vt.edu
- → Choose "Hokie Wallet" Menu
- → Enroll in Direct Deposit (All Other VT Payments...)
- → Enter proper Bank Information, then select "Submit"
- → Review Account Information, if correct select "Add This Bank" and then "Exit"



Paying Online with Foreign Currency: Read on...



Late Fees and Registration Holds: Applied to student accounts that have an amount past due. Read on...



View Fall and Spring 2019-2020 Tuition & Fee Rates Here



Explore Payment Options Here



Our Contact information:

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Walk-in: 8am to 5pm M-F Phone: 8am to 5pm M-F Web: <u>www.bursar.vt.edu</u>